

CXO300 WARRANTY

NORTH AMERICA



Built with purpose

CXO300 – the world's first
300hp diesel outboard



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1.0 INTRODUCTION

1.1 Welcome note

This is a limited manufacturer's warranty between you, the customer (**you/your**) and Cox Powertrain Limited (**Cox/we/us/our**).

This document explains the terms and exclusions for the four separate warranties that can apply to Cox products, as set out below:

1. Standard Warranty
2. Extended Warranty;
3. Emissions warranty (US only); and
4. Corrosion Warranty (US only).

The defined terms used in this document are as set out within this document and at page 14.

1.2 Applications explained

The Cox product you purchased will be either designated as recreational or professional application at the time the Cox product is commissioned by a Cox Authorised Technician and the relevant designation will be inputted into the Cox customer portal. The warranty cover provided depends on the designated application as set out below:

- a. **Recreational** – outboards installed on leisure crafts used only for the owner's personal recreation with use up to 400hrs per year (each year being

a period of 12 months from the date of commissioning and each subsequent anniversary) and excluding any Cox products designated as Professional or Demonstration application. If 400hrs use per year is exceeded then the application is automatically classified as Professional.

- b. **Professional** - any use of the outboard for non-Recreational application on professional craft; or to generate income; or to support business operations in any way or for any other commercial purpose or any outboard owned and used by a corporate entity. Any outboard with use of 400hrs per year or above (each year being a period of 12 months from the date of commissioning and each subsequent anniversary) is classified as Professional whether or not the craft is used for income generation or other commercial purposes.

Please note that every Cox product application change must be reported to Cox through the Cox customer portal.

2.0 WARRANTY REGISTRATION AND ACTIVATION

To be eligible to claim under this warranty your Cox product must be registered at the time of purchase by the Cox distributor or dealer that you purchased the Cox product from or by the Cox Authorised Technician who commissioned or recommissioned the Cox product. [You can check that your Cox product has been registered by entering the product code at www.coxmarine.com If there are any issues with the successful registration of your Cox product please contact whoever you purchased the engine from directly. In the event

of a warranty claim relating to a Cox product for which the warranty has not been properly registered, we will look into this on a case by case basis and may, at our sole discretion or as required by applicable law, arrange for the warranty to be registered and provide the relevant warranty coverage.

After successful registration of your Cox product, a new customer account will be created in the Cox customer portal and account credentials will be forwarded to you by email.

You can manage your Cox account or check the status of any warranty claims by using the Cox mobile app, by logging into the Cox customer portal at www.coxmarine.com, contacting Cox customer service at +44 (0) 1273 454424, commercial@coxpowertrain.com or by contacting the Cox distributor or dealer you purchased the Cox product from directly. Please note that the warranty can only be registered and activated in the country where you commissioned the Cox product and the warranty addendum relevant to the country/ locality of commissioning (if any) and local consumer laws of the country/locality of commissioning (if applicable) will apply.

If the vessel the Cox product is mounted on permanently changes the country in which the vessel spends the majority of time, this must be reported to Cox through the Cox customer portal, or Cox mobile app, and the warranty addendum relevant to the new country/locality of residence (if any) and local consumer laws of the new country/locality of residence (if applicable) will apply.

3.0 STANDARD WARRANTY

3.1 Standard warranty cover

What is covered by this standard warranty:

- We warrant the Cox products purchased new from a Cox distributor or dealer against defects in materials and workmanship when installed, commissioned, used and maintained in accordance with the Owner's Manual, technical specifications and other published guidelines. This standard warranty is valid from the Start Date (as defined below) for the warranty period below applicable to your usage application and applicable Cox product (**Standard Warranty Period**) subject to the terms and conditions and exclusions set out in this document (the **Standard Warranty**).
- A Cox Authorised Technician will make any repairs or arrange a replacement Cox product if repairs cannot resolve the issue (as set out in more detail at section 7 below). Although the Cox Authorised Technician will carry out the repairs and the repair contract will be between you and the Cox Authorised Technician, we will pay for the costs of any repairs or replacements relating to a valid warranty claim under the Standard Warranty.

3.2 Warranty Periods

3.2.1 Start date

The Standard Warranty Period starts:

- for Cox products (excluding New Parts) on the date the Cox product is commissioned (meaning, the installation of the

EXTENDED WARRANTY

Cox product in a specific boat for the first time in accordance with the [Cox Commissioning Procedure]; or

- for New Parts on the date when the New Part was first installed (by the owner) or commissioned (by a Cox Authorised Technician) (as applicable)

3.3 Standard warranty period

3.3.1 Recreational application warranty: Cox product (excluding New Parts):

- Five (5) years from the Start Date.

3.3.2 Professional application warranty: Cox product (excluding New Parts):

- Eighteen (18) months or use for 1,500 hours (whichever is the earlier) from the Start Date.

3.3.3 New Parts:

- For all Cox product applications, New Parts shall have the remaining original Standard Warranty Period for the original Cox product to which the New Part is fitted.
- This means that parts replaced as a result of warranty work or the performance of warranty services do not extend the warranty of the original Cox product beyond its original expiration date.

3.3.4 Replacement Cox products:

- For all Cox product applications, replacement Cox products shall have the remaining original Standard Warranty Period

for the original Cox product that is being replaced.

- This means that Cox products replaced as a result of warranty work do not receive a warranty that would be longer than the original Standard Warranty Period for the original Cox product that is being replaced.

4.0 EXTENDED WARRANTY

4.1 What is covered by an Extended Warranty

The extended warranty provides the same coverage as the Standard Warranty for the Extended Warranty Period (as defined below) subject to the terms and conditions and exclusions set out in this document (the **Extended Warranty**).

4.2 How to purchase an Extended Warranty

You can purchase an Extended Warranty for new Cox products (excluding parts, controls and accessories and New Parts) within 3 months from the original date of commissioning of your Cox product.

If you want to purchase an Extended Warranty after initial commissioning of the Cox product, then additional inspection performed by a Cox Authorised Technician is required prior to the Extended Warranty purchase. This is to confirm that the Cox product qualifies for the Extended Warranty coverage. Please note that we may, at our discretion, refuse to sell the Extended Warranty to you if in our sole judgment the condition of the Cox product does not qualify it for the Extended Warranty or if you cannot provide written proof of correct maintenance in

accordance with the Owner's Manual and other care documentation for the Cox product.

Extended Warranty prices are available from Cox distributors and dealers on request.

4.3 Extended warranty period

Extended Warranty coverage starts on the date of expiry of the Standard Warranty Period (as detailed above). An Extended Warranty can be purchased for a period of:

- a. For Recreational application – 2 years; and
- b. For Professional application – 18 months or 1000 hrs (whichever is earlier)

Demonstration Cox products are not eligible for Extended Warranty cover and the Extended Warranty can only be applied to the Standard Warranty.

5.0 YOUR RESPONSIBILITIES

To be eligible to claim under this warranty (including the Standard Warranty, Extended Warranty, Emission Warranty or Corrosion Warranty) you must have satisfied your responsibilities in relation to the installation, commissioning, maintenance, use, registration and operation of your Cox product or New Parts as set out below.

Installation

- Installation of the Cox product and New Parts must be completed in accordance with the product installation

manual and Engine Installation Guidelines.

- Installation (if carried out by an Cox Authorised Technician) and/or commissioning should be accepted by you or your representative by signing an electronic or paper form (enclosed in warranty documents).
- Cox is not responsible for failures or damage resulting from any use or installation which Cox judges improper. Any such improper use or installation resulting in failure or damage shall void any warranty applicable to that Cox product with respect to the damaged part(s). Installation performed by a Cox Authorised Technician will not be deemed improper. Also, Installation performed in accordance with the product installation manual, Cox commissioning procedures, and engine installation guidelines, as applicable, will generally not be deemed improper but you acknowledge that such commissioning procedures, and engine installation guidelines will only be made available to Cox Authorised Technicians and not to other third parties.

Maintenance

You must have performed, or arranged to be performed, all required maintenance in accordance with your Owner's Manual including:

- dealing with any issues in the shortest possible time from the occurrence of a problem and using all possible means to protect the Cox product from further damage; and
- performing and paying for regular maintenance as listed in your Owner's Manual. Cox is not responsible for failures or damage resulting from any use, repair or maintenance

WHAT IS NOT COVERED

which Cox judges improper. Any such improper use repair or maintenance resulting in failure or damage shall void any warranty applicable to that Cox product with respect to the damaged part(s).

Maintenance records

We suggest that you retain all receipts covering maintenance relating to your Cox product and any New Parts, but we cannot refuse to provide warranty coverage solely because of the lack of receipts. A record of proper maintenance should be transferred to any subsequent owner. Maintenance records can also be registered digitally on the Cox mobile app or on the Cox portal.

Use of Cox product

- Operation of the Cox product should be in a normal manner in accordance with Owner's Manual and in respect of duty cycle limitation.
- The correct fuel should always be used (as set out in the Owner's Manual).
- You should provide adequate storage conditions for the Cox product when the Cox product is not in use and following all handling duct described and set out in your Owner's Manual.

6.0 WHAT IS NOT COVERED

Warranty cover only applies to Recreational and Professional application Cox Products and any Cox product used for racing or in the preparation of racing or for any other application is not

covered by this warranty.

This warranty (including the Standard Warranty, Extended Warranty, Emission Warranty and Corrosion Warranty) does not apply to and does not cover:

Damage due to factors beyond our control

Examples could include:

- Misuse, neglect, abuse, accident, usage in violation of law, any mechanical damage i.e. external impact, improper installation, operation or maintenance.
- Damage which is a result of operation of the Cox product in a manner not in accordance with recommended operation and duty-cycle as set out in the Owner's Manual.
- Damage which is a result of rust or corrosion (excluding when bringing a claim under the Corrosion Warranty – if applicable), cavitation, water entry through the exhaust or intake system, prolonged or improper storage, submersion.
- Damage due to corrosion of electrical systems, steering systems, instruments or accessories (excluding when bringing a claim under the Corrosion Warranty – if applicable).
- Damage as a result of stray-current corrosion, electrolysis or galvanic corrosion that results from lack of or improper maintenance or using incorrect anodes.
- Damage resulting from dry running aground or mounting the Cox product too high on the transom; or running the vessel with Cox product trimmed too far out.
- The effects of underpowering or overpowering vessels,

improper propeller selection which does not allow Cox product to run within its recommended rpm range.

- Damage resulting from foreign objects such as sand or debris drawn into the cooling system components or fresh air intake components.
- Damages caused by operation with fuels, oils or any other lubricants that are not suitable for use with the Cox product (those suitable for use are as set out in the Owner's Manual) for example fuel contaminated by water or with abnormal concentration of alcohol or other substances.
- Damage caused by Acts of God, for example lightning or earthquakes.
- Environmental damage such as tree sap, bird droppings, hail, acid rain, ozone, road salt, growth of organisms on motor surface or any other natural conditions such as paint fading or peeling.
- Damage caused by non-covered parts, original parts alteration or removal, use in combination with the Cox product any mechanical or electronic parts or accessories not supplied us.
- Damage caused by you applying chemical treatments such as specialised waxes, water repellent protective engine sprays and oil additives to the Cox product.
- Damage to tilt-lock mechanism if it is caused by trailering or raised auxiliary motor position.
- Repair and parts cost of failure due to modification to software or incorrect settings.
- Labor to remove and reinstall non-factory installed parts or accessories as well as boat partitions, hatches or decks in

order to perform warranty repairs.

Damage or issues caused by a lack of maintenance

- Failure to perform maintenance in accordance with Owner's Manual.
- Repair and parts cost of failure due to misdiagnosis, or incorrect repair procedure.
- Repair and parts cost of failure due to your delay in making the Cox product available after the discovery of potential problem.
- Service by an unauthorised facility – excluding "dry services" as detailed in the Owner's Manual.

Normal wear and tear

- Normal wear and tear.
- Normal operational noises and/or normal vibrations not caused by a defect in materials or workmanship.
- Every part which is listed as a scheduled maintenance and consumable parts in the Owner's Manual, will not be repaired or replaced under this warranty.

Normal maintenance

- Normal maintenance services required in accordance with the Owner's Manual.
- Maintenance and consumable parts including but not limited to: oils, lubricants, or fluids or any other parts changed as a matter of normal maintenance.
- Minor adjustments and tune-ups, including checking and cleaning parts like filters, belts, controls or checking

lubrication made in connection with normal maintenance services.

Extra expenses

Except to the extent such expenses and costs cannot be excluded in accordance with applicable law, the following expenses and costs shall not be covered by the warranty (being the Standard Warranty, Extended Warranty, Emission Warranty and/or Corrosion Warranty as applicable):

- Any expenses incurred related to returning the Cox product for warranty repairs, haul out, launch, towing, storage, telephone calls, meals, lodging, alternate motor or boat rental, inconvenience, slip fees, insurance coverage, loan payments or loss of time.
- Removal of the motor from a boat and transporting the motor to and from a Cox Authorised Technician.
- Work requested other than that necessary to satisfy the relevant warranty obligation.

7.0 HOW TO OBTAIN WARRANTY SERVICE

7.1 Warranty procedures

- Our aim is to get it right, every time. If an issue occurs, we will aim to put it right promptly.

7.1.1 Obtaining warranty service

- a. You should contact a Cox Authorised Technician, Cox distributor or dealer or Cox customer service as soon as a problem arises [via the Cox mobile application, phone, Cox

customer portal, e-mail, in person or by mail]. Please be prepared to provide the following information: Your name, telephone number, location of the vessel and Cox product, serial numbers for all major Cox installation components, current engine operating hours and maintenance history record.

- b. The Cox Authorised Technician will contact you in a timely manner from the point of your request, in order to obtain additional information regarding yourself, the Cox product, vessel and the issue.
- c. If your Cox product and issue are eligible for warranty cover then the Cox Authorised Technician will replace, adjust or repair the defective Cox product or any defective parts with use at its option of either new, reconditioned or re-manufactured component parts within a reasonable amount of time. Depending on the nature of the issue the repair will be performed either on site or within Cox Authorised Technician premises.
- d. You will be offered a temporary substitution outboard engine if the time frame to repair is beyond 72 hrs.
- e. The warranty repairs will be completed in a reasonable amount of time, not to exceed 5 days.
- f. If you have any questions regarding your warranty rights and our responsibilities, please contact us at [crd@coxpowertrain.com or +44 1273 454424.
- g. Please note, you will be responsible to cover the costs of all related transportation charges and/or travel time, labour, material and any other expenses associated with the service which are not expressly covered by this warranty. The

Cox Authorised Technician will inform you of any costs prior to inspecting the Cox product or conducting a service or repair that will not be covered by the warranty.

- h. Any Cox product or parts removed and/or replaced during warranty repairs become our property for inspection and will not be returned.

7.2 Warranty services abroad

If you are using your Cox product abroad, and the vessel is not permanently stationed in the new country, and it needs a warranty service you should follow the same procedure as described above in section 7.1 and you will be directed to a local Cox Authorised Technician for any necessary warranty repairs.

8.0 WARRANTY TRANSFER

- a. The remaining balance of the warranty period of your warranty (whether Standard Warranty (Recreational application warranty or Professional application warranty), Extended Warranty, Emission Warranty or Corrosion Warranty) can be transferred free of charge to a subsequent owner through the Cox customer portal provided that in the case of a transfer of a Standard Warranty the Cox product continues to be used for the same purpose (recreational or professional) as that for which it was originally registered. If following the transfer of a Standard Warranty the Cox product engine will not be used for the same purpose then:
 - (i) if a Cox Product registered for professional purpose is transferred to a recreational application user then the

new recreational application user will only enjoy the balance of the professional application warranty (if any);
(ii) if a Cox Product registered for recreational purpose is transferred to a professional application user then **the warranty will lapse immediately;**

Any repairs may not be covered if the applicable warranty is not transferred prior to repairs being required. We will look into this on a case by case basis and may, at our sole discretion or as required by applicable law, arrange for the warranty to be transferred and registered and provide the relevant warranty coverage and repair to the subsequent owner.

- b. If ownership of a Cox product is transferred separately from the vessel ownership it has been originally commissioned on, the Cox product must be re-commissioned on a new vessel by a Cox Authorised Technician in order for the warranty to continue. This is to ensure the Cox product is properly re-commissioned and safe to use.
- c. A warranty transfer confirmation will be sent [by email] to the new owner and previous owner once successfully completed.

9.0 LIMITATION OF LIABILITY

IF YOU ARE A BUSINESS CUSTOMER (AN INDIVIDUAL ACTING FOR PURPOSES RELATING TO YOUR TRADE, BUSINESS OR PROFESSION) THEN TO THE EXTENT PERMITTED BY APPLICABLE LAW, ALL WARRANTIES OTHER THAN THOSE EXPRESSLY SET FORTH IN THIS DOCUMENT, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR

CONSUMER LAW / CHANGES / COMPLAINTS

A PARTICULAR PURPOSE ARE HEREBY EXCLUDED.

IF YOU ARE A BUSINESS CUSTOMER, THEN TO THE EXTENT PERMITTED BY APPLICABLE LAW, WE HEREBY EXCLUDE ANY AND ALL DAMAGES FOR ANY LOSS OF PROFITS, LOSS OF SALES OR BUSINESS, LOSS OF AGREEMENTS OR CONTRACTS, LOSS OF ANTICIPATED SAVINGS, LOSS OF USE OR CORRUPTION OF SOFTWARE, DATA OR INFORMATION, LOSS OF OR DAMAGE TO GOODWILL AND ANY INDIRECT OR CONSEQUENTIAL LOSS, WHETHER SUCH CLAIMS ARE MADE BY YOU DIRECTLY OR BY A THIRD PARTY.

IF YOU ARE A CONSUMER (ACTING FOR PURPOSES WHOLLY OR MAINLY OUTSIDE YOUR TRADE, BUSINESS OR PROFESSION), THE COX PRODUCTS ARE ONLY SUPPLIED FOR DOMESTIC AND PRIVATE USE. IF YOU USE YOUR COX PRODUCT FOR ANY COMMERCIAL, BUSINESS OR RE-SALE PURPOSE WE WILL HAVE NO LIABILITY TO YOU FOR ANY LOSS OF PROFIT, LOSS OF BUSINESS, BUSINESS INTERRUPTION, OR LOSS OF BUSINESS OPPORTUNITY. THE ONLY EXPRESS WARRANTIES BEING GRANTED TO YOU ARE THOSE IN THIS MANUFACTURER'S WARRANTY. TO THE EXTENT THE LAW ALLOWS, ANY IMPLIED WARRANTIES GRANTED TO YOU BY LAW ARE HEREBY LIMITED TO THE APPLICABLE WARRANTY PERIOD.

10.0 CONSUMER LAW

This is a voluntary manufacturer's warranty. It provides rights separate to rights provided by consumer law. Therefore this warranty is in addition to, and not instead of, rights provided by consumer law.

If you are a consumer (acting for purposes wholly or mainly outside your trade, business or profession) and if your Cox product is defective you may be able to exercise your consumer law rights under local applicable law.

You have the right to choose whether you claim under this manufacturer's warranty or under your consumer law rights. Please note that these terms and conditions shall not apply to consumer law claims.

11.0 CHANGES TO THIS WARRANTY

The version of this warranty applicable to your Cox product shall be the applicable warranty as at the date of purchase of the relevant Cox product.

We reserve the right to modify this warranty at any time. If we alter this warranty it will not affect the warranty cover or terms for any existing Cox products you have purchased. It will only change the warranty cover and terms applicable to future Cox products purchased. Therefore please keep a copy of the warranty document provided with your Cox product for future reference.

No Cox distributor or dealer or any other person is authorised to make any affirmation, representation or warranty on behalf of Cox regarding the Cox product other than those contained in this document and, if made, such affirmations, representations or warranties shall not be enforceable against Cox.

12.0 COMPLAINTS

- a. If you have a concern or complaint relating to a warranty claim, please raise it directly to the Cox distributor or dealer or Cox Authorised Technician that is performing the relevant warranty claim.
- b. If the matter is still not resolved by the Cox distributor or dealer/Cox Authorised Technician within a reasonable amount of time please contact the Cox Customer Relations Department at:
Cox Powertrain Limited
The Cecil Pashley Building
Unit 8, Cecil Pashley Way
Brighton City Airport
Shoreham by Sea, West Sussex BN43 5FF
T: +44 1273 454424
Email: nawarranty@coxpowertrain.com
- c. We recommend you keep records of any complaints such as: the problem – what happened and when, related conversations – with whom, dates, invoices, work orders for future reference.

13.0 USEFUL INFORMATION AND CONTACTS

- FAQs can be found at www.coxmarine.com
- A full list of Cox approved distributors and dealers can be found at www.coxmarine.com/en/distributors
- Hotline contact number +44 (0)1273 454424
- Links to download user manuals, app download instructions, etc are available on the customer portal at www.coxmarine.com

- Definitions:

Cox Authorised Technician

means a Cox authorised technician authorised and certified by Cox to provide warranty services and commission Cox products.

Cox distributor or dealer

means a Cox authorised distributor or dealer. A full list of Cox approved distributors and dealers can be found at www.coxmarine.com/en/distributors

Cox products

means the Cox marine application product and any Cox parts and accessories needed for the new engine installation.

Engine Installation Guidelines

means the installation guidance and instructional manuals issued by Cox in relation to the Cox products [as provided to you with the relevant Cox product].

Owner's Manual

means the manual provided to you with your Cox product.

New Parts

means any parts, controls or accessories purchased or installed separately on the Cox product, not provided as a part of the original Cox product i.e. filters, gaskets, drive belts, pumps, impellers etc.

14.0 LOCAL LAW ADDENDA

- 14.1 If you are a resident located outside the USA and Canada mainland:**

Please note that outside the USA and Canada mainland some charges may apply, based on local practices which may include taxes, freight, insurance, import duties, etc. which are not covered by Cox. Please speak to your local Cox distributor or dealer or Cox Authorised Technician for more details.

14.2 If you are resident in the USA or Canada:

Your Cox product is designed to operate on diesel fuel only. Use of any other fuel may result in your Cox product no longer operating in compliance with the Environmental Protection Agency's (EPAs) or California's emissions requirements.

14.3 If you are resident in the USA:

14.3.1 Emission Control Warranty/ California Emission Warranty coverage

We warrant to the original and any subsequent owner of any CXO300 Diesel Outboard Motor, that the Outboard Motor was designed, built and equipped so as to conform at the time of manufacture with all applicable regulations of the U.S. Environmental Protection Agency and California Air Resources Board and that the outboard is free from defects in material and workmanship which would cause it to fail to conform with applicable regulations during the emission control system warranty period for years and engine use hours listed below subject to the terms and conditions and exclusions set out in this document (**Emission Warranty**).

14.3.2 Warranty period

The Emission Warranty period for CXO300 Diesel Outboard

Motor starts on the date of commissioning (**Emission Warranty Start Date**) and the warranty period is for a period of:

- for Recreational application 5 years from the Emission Warranty Start Date; or
- for Professional application 18 months or use of 1500 hrs (whichever is the earlier) from the Emission Warranty Start Date.

14.3.3 The following components are covered by the Emission Warranty:

- a. Fuel metering system
 - Fuel injection system.
 - Air fuel ratio control system Air/fuel ratio feedback control system.
 - Cold start enrichment system.
- b. Air induction system:
 - Intake manifold.
 - Supercharger.
 - Charge air cooling systems.
- c. Crank case ventilation system
- d. Lubrication system
 - Oil pump.
 - Oil meter.
- e. Exhaust system
 - Exhaust gas recirculation system.
 - Exhaust manifold.
 - Exhaust valves.
- f. Miscellaneous parts used in the above systems
 - Hoses, clamps, fittings, tubing, sealing gaskets or

devices, mounting hardware.

- Pulleys, belts and idlers.
- Vacuum, temperature, check and time sensitive valves and switches.
- Electronic controls.

14.4 Your responsibilities and what is not covered

In addition to your responsibilities (set out in Section 5) and exclusions (set out in Section 6) the Emission Warranty does not cover:

- Any outboard motor which is not originally distributed by Cox in the USA and sold by a Cox distributor or dealer located in the USA and commissioned in the USA.
- Any machine or vessel not operated in the USA.

15.0 LIMITED WARRANTY AGAINST CORROSION

15.1 Corrosion warranty coverage

What is covered by this corrosion warranty:

- We warrant the Cox products (excluding New Parts) purchased new from a Cox distributor or dealer for Recreational application only against in-operability as a direct result of corrosion when installed, commissioned, used and maintained in accordance with the owner's manuals, technical specifications and other published guidelines for a period of 1 year from the Corrosion Warranty Start Date (as defined below) (**Corrosion Warranty Period**) subject to the terms and conditions and exclusions set out in this document (the **Corrosion Warranty**).

- If during the Corrosion Warranty Period you submit a warranty claim a Cox Authorised Technician will provide repair services in relation to the corrosion including the replacement of parts (being either new, reconditioned or re-manufactured component parts at our option) within a reasonable period following receipt and acceptance of your Corrosion Warranty claim.

15.2 Corrosion warranty start date

15.2.1 Start date

The Corrosion Warranty Period starts for Cox products on the date commissioned by a Cox Authorised Technician (Corrosion Warranty Start Date).

15.3 Corrosion Warranty Termination

The Corrosion Warranty will be automatically terminated if the application of the Cox product changes from Recreational to Professional.

Please note that termination of the Corrosion Warranty will not terminate any other warranties associated with your Cox product (if applicable).

15.4 Your responsibilities and what is not covered

In addition to your responsibilities (set out in Section 5) to be eligible to claim under the Corrosion Warranty:

- You must have serviced your Cox product at the official service intervals every 12 months or 150 hrs (whichever is

earlier) and Cox is not responsible for failures or damage resulting from servicing work which Cox judges improper. Any such improper service resulting in failure or damage shall void your eligibility to make any claim under the Corrosion Warranty with respect to the damaged part(s). Any servicing performed by a Cox Authorised Technician will not be deemed improper.

- Devices and products preventing corrosion and specified in the Owner's Manual must be used on the vessel and on the Cox product itself.
- Appropriate operation and maintenance routines described in Owner's Manual must be followed (including without limitation replacement of the sacrificial anodes, use of specified lubricants and touching up scratches and any other damages caused to the corrosion protective coating). We reserve the right to make the coverage conditional upon proof of proper maintenance.

In addition to the exclusions set out in Section 6 the Corrosion Warranty does not cover:

- Any Cox product which is not originally distributed by Cox in the USA and sold by a Cox distributor or dealer located in the USA.
- Any machine or vessel not operated in the USA.
- New Parts.
- Corrosion to accessories, instruments or steering system.
- Replacement parts (purchased separately from the Cox product).
- Cox products registered with Professional or Demonstration

application.

- Cosmetic damage.
- Corrosion due to any mechanical damage i.e. external impact.
- Electrical system corrosion.
- Any damage or service covered by the Standard Warranty, Extended Warranty or Emission Warranty.

GLOBAL DISTRIBUTORS

EUROPE

- ① **United Kingdom**
Berthon
- ② **The Netherlands**
De Wolf Maritime
Safety
- ③ **Italy**
Cartello SRL
- ④ **France**
Fenwick
- ⑤ **Germany**
Marx Technik
- ⑥ **Norway**
Erling Sande AS
- ⑦ **Sweden**
Diesel Power AB
- ⑧ **Finland**
InnovaSea
- ⑨ **Greece**
Zois Efsthathiou
- ⑩ **Portugal**
Yacht Works

NORTH AMERICA

- ⑪ **California**
Boatswain's
Locker
- ⑫ **Texas**
Elite Diesel
- ⑬ **Louisiana**
IDT
- ⑭ **New Jersey**
Johnson & Towers
- ⑮ **Massachusetts**
Power Products
- ⑯ **Florida**
Ring Power
- ⑰ **South Carolina**
Superior Diesel
- ⑱ **Canada**
Wajax
- ⑲ **Caribbean
Islands**
Outdoor Network
LLC

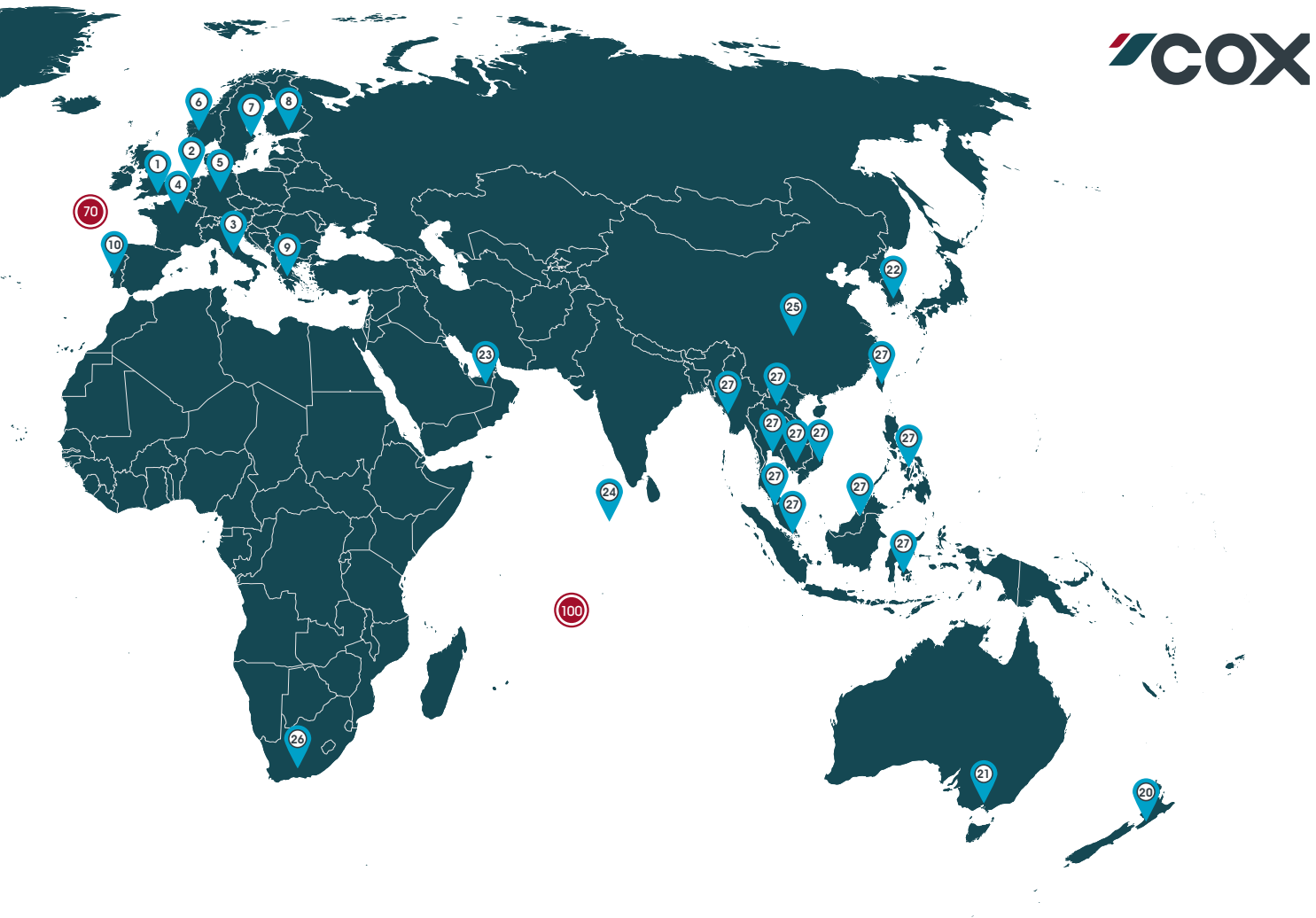
REST OF WORLD

- ⑳ **New Zealand**
Sports Marine
- ㉑ **Australia**
Power Equipment
- ㉒ **South Korea**
SoungJin Marine
- ㉓ **United Arab
Emirates**
Delma Industrial
Supply
- ㉔ **Maldives**
D.O.C. Pvt
- ㉕ **China**
Chong Kui Marine
Engine
- ㉖ **South Africa**
SeaScape Marine
- ㉗ **S.E Asia & Taiwan**
Sime Darby

DEALERS:

- ⑥① **North America**
- ⑤① **Rest of Americas**
- ⑦① **Europe**
- ⑩① **Africa, Asia
and Oceania**





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